
IT Plan – Agency Submitted

321 DEPARTMENT OF VETERANS AFFAIRS

Version: 2009-B-01-00321

Project: Infrastructure

Date: 11/20/2008

Time: 8:25 AM

Page 245 of

563

Agency IT Plan Contact Data

Department #321

Veterans Affairs

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Review of Agency's IT Architecture

The Grant Hardship Program tracks approved / disapproved applicants along with vendor payments. MS Access is used for the database which runs on Windows XP operating system. ITD provides technical support for program enhancements.

Nortridge Loan System (NLS) tracks approved / disapproved applicants. It processes loan payments, provides ACH capabilities, calculates late payment fees, and adjusts for collection and charge off accounts. The software runs on Windows XP operating system. A maintenance agreement with NLS company provides technical support and program upgrades. ITD provides daily program backup.

CBC Innovis provides the ability to access credit bureau reports for loan eligibility. It is an internet based software on a secured website and runs on Windows XP operating system.

Metro2 software allows credit reporting on Veterans Aid Loans. It runs on Windows XP operating system. Information is uploaded via the internet using a secured website.

Virtual Veterans software allows our service officers to track federal claims, complete forms and capture forms electronically.

Planned Infrastructure Activities and Changes

Discharge Project initiated in 2007-2009 biennium with software provided by ITD. Maintenance and upgrades will be coordinated thru ITD. Two VPN clients provide secure access to the program.

The agency's website is hosted by ITD. Changes to the website include a password-protected site that County Veterans Service Officers can access for department forms and training information. Updates and modifications will be submitted to ITD to keep the website current.

Telephone system and internet capabilities provided by ITD.

Networking capability is planned for the agency to allow the sharing of software and file applications to enable the staff to work more efficiently on mutual projects.

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Page 246 of

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Page 247 of

563

1. If applicable, describe the reason for any extraordinary increase or decrease in your infrastructure costs.

2. Total number of desktop computers: 9

Number of desktops for which you are requesting replacement funding: 4

Average replacement cost/desktop: 750

3. Total number of laptop computers: 2

Number of laptops for which you are requesting replacement funding: 1

Average replacement cost/laptop: 1,275

What state planning region are these desktop/laptop computers located?

Region 1 0 2 0 3 0 4 0 5 9 6 0 7 2 8 0

4. What percentage of these pcs are running the following operating systems:

(total should be equal to 100%)

Open Source OS 0 %

MAC OS 0 %

Windows Vista 0 %

Windows XP 100 %

Other 0 %

5. What additional expenditures are being paid out of non-appropriated funds? 0

Please explain:

IT Asset Management Plan

Desktop PC and Notebooks are replaced every four years. 17" flat screen monitors are replaced as they fail, which we assume 10% per year will fail. Laserjet printers are replaced as they fail. Projector and scanner capability reviewed for compatibility with new desktop pc and software upgrades.

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Page 248 of

563

		CURRENT APPROPRIATION	BUDGET REQUEST	OPTIONAL ADJUSTMENTS	REQUEST PLUS OPTIONALS	SUBSEQUENT BIENNIUM
IT5310	IT SOFTWARE AND SUPPLIES	\$2,050	\$0	\$800	\$800	\$500
IT5510	IT EQUIPMENT UNDER \$5000	\$4,900	\$0	\$8,350	\$8,350	\$4,300
IT6010	IT DATA PROCESSING	\$14,573	\$8,844	\$6,138	\$14,982	\$14,982
IT6020	IT COMMUNICATIONS	\$15,508	\$16,331	\$600	\$16,931	\$16,931
IT6030	IT CONTRACT SERVICES & REPAIRS	\$5,000	\$0	\$5,000	\$5,000	\$5,000
	Total Budget:	\$42,031	\$25,175	\$20,888	\$46,063	\$41,713
001	STATE GENERAL FUND	\$42,031	\$25,175	\$20,888	\$46,063	\$41,713
	Total Funding:	\$42,031	\$25,175	\$20,888	\$46,063	\$41,713